

COMFORT NEWS

Feel comfortable with us.



(207) 623-3851 4 Northern Ave, Augusta AFCCOMFORT.COM

TEMPERATURES DROP & THINGS WARM UP AT AFC

Getting ready for the winter ahead is top of mind for us

With cooler temperatures moving in, we're busy getting ready for winter and we bet you are, too. There are plenty of things you can do (and we can help with) that will ensure you have a comfortable winter:

- ✓ **Sign up for your Price Protection Plan**
Don't be caught off guard with heating costs that add up quickly. Call our Sales folks today to lock into a price and set up monthly payments to help with budgeting
- ✓ **Call for a Tune Up & Home Comfort Agreement**
Starting at \$189.95, our various Home Comfort Agreements are a great value and ensure you're in good hands year-round (all plans include your annual tune up, too)
- ✓ **Sign up for Automatic Fuel Delivery**
No need to keep an eye on your tank this season. Let our fuel delivery system do the heavy lifting! Taking into account your delivery history and daily temperature, allows us to deliver the fuel you need, when you need it
- ✓ **Install a programmable thermostat & insulate, insulate, insulate**
Setting back as little as 5 degrees and insulating around your doors and drafty windows can make a big impact on your fuel usage
- ✓ **Clean your baseboards/vents**
Those things can collect a lot of dust through the year! Most are easy to remove and clean up easily with a vacuum
- ✓ **Winterize your outside water lines**
Bringing in your garden hose and turning the spigot off inside the house will help ensure the line doesn't freeze. Don't have a shut off? Give us a call!

Price Protection Plans
are still available!

PREBUY	EasyPAY	EasyCAP*
prebuy your season's worth of heating fuel at an affordable price	make monthly payments and get \$0.05 off market price when you get your delivery	make monthly payments and get \$0.05 off market price OR pay your capped price (whichever is lower) *cap fee applies

Please call, click or visit our office **TODAY** for more information.



WELCOME CLINTON AREA CUSTOMERS!

Recent acquisition expands reach

In late spring, AFC purchased Weymouth Fuel Inc., adding nearly 500 customers to our family. Since then, we have been busily working to update the Clinton office at 121 Mutton Lane and getting to know our customers in Clinton and the surrounding towns.

We're excited to continue fuel delivery for this area and to offer all the perks of being an AFC customer: propane delivery, access to our 20+ heating, plumbing, and cooling technicians, budget options, service plans, etc.

As is true for any customer - near, far, old or new - we're never more than a phone call away. We can be reached 24 hours a day, seven days a week at either **623-3851** or **426-3211**.



Michael, Joe & Eben
AFC Plumbers

LET OUR PLUMBERS SURPRISE YOU!



It still surprises us when customers are surprised that we can help with all your plumbing needs! With 11 Master & Journeyman plumbers on staff, AFC can help with everything from a drippy faucet to a complete bathroom remodel. And as always, we offer **FREE ESTIMATES**.

CALL TODAY SO OUR PLUMBERS CAN SURPRISE YOU!
(207) 623-3851

GENERATORS CAN MAKE A WORLD OF DIFFERENCE

Bad weather doesn't take a holiday

Kohler is a name that most of us know. They are known for their faucets and fixtures and their brand is synonymous with quality. Did you know they also make generators?

AFC is proud to be a factory trained and **Certified Kohler Generator Dealer**. As such, we are able to offer our customers the highest quality home generator on the market, with excellent warranty and the same great service that you have come to know us for.

Winter weather in particular doesn't care when you have a roast in the oven or if you're hosting a holiday party for 45 people. Wouldn't it be nice to know that no matter the weather, your home will be up and running - safe and sound, year round?



Call Valerie today to arrange for your **FREE** in-home estimate.

(207) 623-3851

AFC SERVICE DEPARTMENT GOES MOBILE

Big investment means that customers get better service

It's been a long time coming, but we finally took the plunge! We have recently started using a mobile version of our customer software. What does that mean for you? When an AFC service technician arrives at your house, he now carries his usual tools and a laptop.

The laptop helps in several ways - easy access to tons of information for the techs, quick communication with the office, customer approval prompts, precise work descriptions that make invoices clearer and out to you quicker. Other than that, little should change - we provide the same great service you've come to expect over the years!

It's been a few months on the new system so far and we have been very happy with how quickly the technicians have jumped on board. If you have any questions, concerns or feedback, we'd love to hear from you!

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ONLINE ACCOUNT?**

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& payment history
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Order Fuel or Service
Go Paperless**

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